

Overall Conference Purpose and Goals

Health care professionals from a variety of disciplines will be able to apply at least one new patient safety tool in their practice setting.

Objectives

- Adopt internationally relevant patient focused strategies and activities to improve patient safety and reduce adverse events;
- Evaluate current methods to deal with post adverse event patient and provider perspectives, and their relevance to improving patient safety;
- Incorporate Colorado-specific patient safety activities into their own patient safety activities;
- Provide structured input into the efforts of the Colorado Patient Safety Coalition to develop a statewide agenda for patient safety that can be recognized and adopted by stakeholders.

Faculty

Nancy H. Nielsen, MD, PhD
American Medical Association

Nancy Berlinger, PhD, MDiv
The Hastings Center

Ilene Corina
Pulse

Mike Leonard, MD
Kaiser Permanente

Robin Youngson, MA, MB, ChB
Center for Compassionate Healthcare

More Information Telephone: 720-330-6036

For information on CPSC's Patient Safety Awards or Conference Scholarship Programs visit www.coloradopatientsafety.org

Continuing Education Credit



CME Credit: This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through joint sponsorship of the Colorado Foundation for Medical Care, Office of Continuing Education (CFMC OCE) and the Colorado Patient Safety Coalition (CPSC). CFMC is accredited by the ACCME to provide continuing medical education for physicians.

Colorado Foundation for Medical Care designates this educational activity for a maximum of 7.25 AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

CFMC has no financial responsibility for this activity.



Nursing Credit: The Colorado Foundation for Medical Care (CFMC) is an approved provider of continuing nursing education by the Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

This activity provides 7.25 contact hours to be awarded.

COPIC: This program meets the criteria necessary to qualify as an approved activity under the Experience Rating System (ERS) of COPIC Insurance Company's Participatory Risk Management Program. This program is approved for 2 ERS points.

AAFP: This activity has been reviewed and is acceptable for up to 6.25 Elective credits by the American Academy of Family Physicians.

CPHQ: This program qualifies for 7.25 hours of continuing education credit toward fulfillment of the requirements of CPHQ upon certification by the NAHQ.



CFMC has determined that the maximum number of contact hours available for the CFMC co-sponsored sessions at this annual meeting is 6 hours. Credits issued for this program will be based on attendance records and a signed registration form to be submitted at the conclusion of the meeting by each participant requesting CE credit. ACPE Universal Program number is 406-999-08-037-LO5-P. Statements of contact hours will be mailed within 60 days following the meeting. E.L.F. Publications, Inc is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmaceutical education.

8th Annual Colorado Patient Safety Conference

Friday, November 14, 2008
7:00 am - 4:30 pm

Marriott Hotel Denver Tech Center
Denver, Colorado

Do No Harm VIII: PATIENT-CENTERED PATIENT SAFETY



BUILDING THE COMMUNITY OF PATIENT SAFETY



This Continuing Educational activity is Jointly Sponsored by the Colorado Foundation for Medical Care, Office of Continuing Education (CFMC OCE), and the Colorado Patient Safety Coalition (CPSC).

Friday, November 14, 2008

7:00 am - 4:30 pm

Marriott Hotel Denver Tech Center, Denver, CO

4900 S. Syracuse Street

303-779-1100

PATIENT-CENTERED PATIENT SAFETY

Eighth Annual Patient Safety Conference

Keynote Speaker

Nancy H. Nielsen, MD, PhD, President, American Medical Association

Program

7:00 – 8:00 a.m.

Registration & Continental Breakfast in Exhibit Area

8:00 – 8:15 a.m.

Welcome & Opening Comments - *David West, PhD*

8:15 – 9:15 a.m.

Keynote Speaker - **Improving Patient Safety Requires Collaboration, Engagement and Awareness: What the AMA is Doing to Help Reduce Health System Errors** - *Nancy H. Nielsen, MD, PhD*

9:15 – 9:45 a.m.

Patient Perspective, Compassionate Communication After Health Care Error

Robin Youngson, MA, MB ChB

9:45 – 10:15 a.m.

The End is Where We Start From; Forgiveness After Medical Harm

Nancy Berlinger, PhD, MDiv

10:15 – 10:30 a.m.

Break in Exhibit Area

10:30 – 11:15 p.m.

How Do We Weave Physician and Patient Perspectives into Quality Improvement and Error Reduction? Facilitated Discussion

Edward Dauer, LLB, MPH, Robin Youngson, MA, MB ChB & Nancy Berlinger, PhD, MDiv

11:15 – 11:45 p.m.

Safety Awards

11:45 – 12:00 p.m.

Networking, Exhibitor & Poster Viewing

12:00 – 12:45 p.m.

Lunch

12:45 – 1:45 p.m.

Driving Systematic Improvement in Quality and Safety Through Measurement and Intervention - *Michael Leonard, MD*

1:45 – 2:45 p.m.

The Patients' Role in Patient Safety; Including the Patient and Family in Patient Safety - *Ilene Corina*

Break in Exhibit Area

2:45 – 3:00 p.m.

Break in Exhibit Area

3:00 – 3:15 p.m.

CPSC Update and Patient Safety Activities in Colorado and Breakout Session Preview

3:15 – 4:15 p.m.

Breakout Sessions (facilitated discussion groups) - Please select breakout on registration form
A. The 5-Million Lives Campaign – Colorado Experiences – Laurel Petralia, Facilitator, 5 Million Lives Campaign Team, Resource

B. Systems Changes to Avoid Errors – Larry Clark, PharmD, MS, Facilitator, Michael Leonard, MD, Resource

C. Dealing with Providers After the Incident – Richard Quinn, MD, Facilitator, Nancy Berlinger, PhD, MDiv, Resource

D. Patients' Roles in Patient Safety – David West, PhD, Facilitator; Ilene Corina, Resource

E. Dealing with Patients After the Incident – Edward Dauer, LLB, MPH, Facilitator, Robin Youngson, MA, MB, ChB, Resource

4:15 – 4:30 p.m.

Closing Remarks - *Larry Clark, PharmD, MS*

4:30 p.m.

Adjournment

Help Us Make a Difference

Displays - Vendors and organizations are encouraged to reserve a display table during the conference. For more information visit the CPSC web site at www.coloradopatientsafety.org

Contributors - This conference is made possible through the support of companies and health care organizations that make contributions to the Colorado Patient Safety Coalition. They will be given special recognition at the conference and throughout the year, including being listed on the CPSC web site.

To register on-line go to www.coloradopatientsafety.org or complete this form and mail.

Name & Degree(s) _____

Title _____

Affiliation _____

Address _____

Tel _____ E-mail _____

A list of attendees will be included in registration materials.

On-line registration is preferred,
go to www.coloradopatientsafety.org

\$195.00 for on-line registration through 11/03/08

\$225.00 for on-line registration after 11/03/08

\$210.00 for paper registration through 11/03/08

\$235.00 for paper registration after 11/03/08 or for on-site registration

Please choose your breakout session:

- A. The 5-Million Lives Campaign – Colorado Experiences
- B. Systems Changes to Avoid Errors
- C. Dealing with Providers After the Incident
- D. Patients' Roles in Patient Safety
- E. Dealing with Patients After the Incident

- Credit Cards are accepted with on-line registration only
- Mail registration and check payable to:

Colorado Patient Safety Coalition

7335 E. Orchard Rd, Ste 200

Greenwood Village, CO 80111-2512